

ANNUAL REPORT 2019-20



VolunteeringACT
an inclusive Canberra



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Our Vision, Mission and Values

About

VolunteeringACT is the peak body for volunteering and community information in the Canberra region, as well as being a service provider of programs for people experiencing disadvantage and isolation, people with disability, and people needing support for mental wellness. We have a vision of an inclusive Canberra, and a mission to foster inclusion by enabling participation and connection.

Charitable Objects

VolunteeringACT is a registered charity and a Public Benevolent Institution. We meet the five Objects in our Constitution by:

- Connecting people to volunteering opportunities;
- Supporting volunteer involving organisations with training, advice and volunteer recruitment;
- Making sure information on services and supports is accessible to everyone through our Community Information services;
- Supporting people experiencing disadvantage; and,
- Providing programs to help people reconnect with their community and access supported volunteering roles.

VolunteeringACT is a people driven, service-focused organisation that represents the interests of 194 Members, advocates for and supports volunteers, and engages with the broader Canberra community.

VolunteeringACT is the business name of Volunteering and Contact ACT Ltd.

Vision

An inclusive Canberra

Mission

To foster social inclusion by enabling participation and connection

Strategic Priorities

- Focus on inclusion
- Build a strong brand
- Pursue growth opportunities
- Be part of a successful national network
- Cement our role as peak body and advocate
- Ensure organisational sustainability

Values

Collaboration
Diversity
Equity

Innovation
Integrity
Participation

CEO's Message

Vicky Darling

VolunteeringACT continues to be a strong and well-regarded organisation that is focused on responding to community need by building the capacity of organisations to provide quality volunteering programs and improving access to information, connection and participation for all people in the Canberra region. 2019-20 program and service delivery differed greatly from the first half of the year to the second, as we worked to keep our own staff safe and our business sound, while supporting our Members and the community through bushfires and a pandemic.

In 2019-20, VolunteeringACT:

- Designed and commenced implementation of the new Inclusive Volunteering Pathways to Employment Program with our volunteering peak body partners in NSW and Tasmania.
- Launched the new Community Info Hub and a new website, reaching a larger audience and providing access to the Community Directory and Diary, as well as volunteering vacancies and a larger range of free resources.
- Created new online services in response to COVID-19 restrictions including online training and forums; service information guides which were updated weekly from March to May; and comprehensive guides for volunteers and volunteer involving organisations.
- Pivoted our Inclusive Programs to support participants remotely.

It was at the end of June, after proudly watching our staff and Members support each other and come through the most difficult times of 2020, that I decided to move on to my next adventure, leaving the organisation



in the capable hands of incoming CEO Jean Giese. My thanks to everyone who has been on this VolunteeringACT journey with me and I wish you all the best.

Board of Directors

Chair

Mat Franklin

Deputy Chair

George Brennan

Treasurer

Shivani Gounder

Directors

Bobby Wan

Jayne Curnow

Robyn Hendry

Lee Maiden

(from 28 July 2019)

Clare Sullivan

(from 28 July 2019)

Company Secretary

Vicky Darling



Chair's Message

Mat Franklin

advice on adjusting volunteering programs and keeping volunteers safe, all while advocating and partnering with government to deliver improvements.

Thank you to all of our Members acknowledged on the next page of our Annual Report; our funding partners the ACT Government and Australian Government (National Disability Insurance Agency and Department of Social Services); our sponsors the Canberra Labor Club Group, Aon, Galent Management Consulting, University of Canberra, Chamberlains, Canberra Centre, Canberra Weekly and For Purpose; our philanthropic donors Hands Across Canberra and the Snow Foundation; and our service delivery partners Hall & Wilcox, the ATO's Tax Help Program, and Communitier.

Finally, to our own employees and volunteers, we thank you for your dedication to our vision of an inclusive Canberra. The Board would like to recognise the contribution of outgoing CEO Vicky Darling in driving our mission-focused organisation over the past three years. Vicky played an instrumental role in advancing key projects during her tenure with the organisation, and we are grateful for her leadership during a time of accelerated change. We would also like to acknowledge incoming CEO Jean Giese for her work as Deputy CEO over the past few years and for stepping up to take on the CEO role. VolunteeringACT has had the privilege and honour of being able to move from one exceptionally talented woman to the next, and we look forward to working with Jean and the rest of the team on further advancing our vision and mission.

When we started the financial year on 1 July 2019, the VolunteeringACT Board and committee members, staff and Members could not have foreseen how differently we would end the year on 30 June 2020. Yet in a year of challenges, we were able to rise to support volunteering, the provision of community information, and the delivery of inclusive programs in new ways.

In October 2019, the organisation undertook a branding change to improve awareness of all of our services, adopting the business name of VolunteeringACT as well as creating the Community Info Hub brand to package together our combined online and face to face community information services. The new brand was launched at the 2019 Volunteering Expo, held for the first time on a Saturday in Kingston, attracting 50 per cent more visitors than the previous year and resulting in 90 per cent of attendees finding a volunteering role. From our biggest event we turned the corner into 2020 and faced unprecedented disasters that changed the way we operated. We supported our Members to source volunteers for bushfire recovery and then, when the pandemic struck, provided tools, forums and

Our Members

2XXFM
 AbbeyField Garran
 Abundant Water Inc
 ACT Corrective Services
 ACT Disability, Aged and Carers Advocacy Service
 ACT Emergency Services Agency
 ACT Fencing Association
 ACT Mental Health Consumer Network Inc
 ACT Parks and Conservation Service
 ACT Volunteers in Policing
 ACT Wildlife
 ACTCOSS
 Adria Village
 Amnesty International Australia - ACT/SNSW
 Anglicare NSW South, NSW West and ACT
 annecto Canberra
 Arthritis & Osteoporosis ACT
 Artsound FM
 Aruma
 Australia-China Youth Cooperation
 Australian 3D Manufacturing Association
 Australian Institute of Aboriginal and Torres
 Strait Islander Studies
 Australian Kookaburra Kids Foundation
 Australian National Botanic Gardens
 Australian National Eisteddfod
 Australian Network for Plant Conservation Inc.
 Australian Red Cross ACT
 Australian War Memorial
 BaptistCare NSW & ACT
 Barnardos Canberra Australia
 Belconnen Arts Centre
 Beryl Women
 Better Hearing Australia Canberra
 Billabong Aboriginal Development
 Corporation
 Bush Heritage Australia
 C3 Cares Monash - a ministry of C3 Church
 Monash
 Calvary Haydon Retirement Village
 Calvary Health Care ACT
 Calvary John James Hospital
 Canberra and Region Multiple Birth
 Association
 Canberra Blind Society
 Canberra City Rotary
 Canberra College of Piping and Drumming
 Canberra Glassworks Ltd
 Canberra Hospital and Health Services
 Canberra International Music Festival
 Canberra Off-Road Cyclists
 Canberra Police Community Youth Club, Inc.
 Canberra Region Rugby League
 Cancer Council ACT
 CanTeen ACT & SNSW Division
 Capital Football
 Capital Nordic Walking
 Capital Region Community Services Ltd
 Carers ACT
 CatholicCare Canberra and Goulburn
 Communities@Work
 Community Connections Inc
 Community First Development
 Community Services #1
 Conservation Council ACT Region Inc
 Cure Brain Cancer Foundation
 Currie Crescent Community Centre
 Cystic Fibrosis ACT
 Dementia Australia
 Doris Womens Refuge
 EndoACT
 Epilepsy Association ACT Inc
 Ethnic Broadcasters Council of the ACT
 Events ACT
 Families and Friends for Drug Law Reform
 Feel the Magic
 Food Co-op Shop and Cafe
 Fusion Canberra
 Geoscience Australia
 Girl Guides, ACT & South East Region
 Goodwin Aged Care Services
 Greening Australia Limited
 Greyhound Connections Inc
 HammondCare
 Hands Across Canberra
 Hartley Lifecare Inc
 Havelock Housing Association
 Heart Foundation ACT
 Indigenous Reading Project
 IRT Group
 Karinya House

Karralika Programs Inc
Koomarri
Landcare ACT
Lateral Event Management
Libraries ACT
Lifeline Australia
Lifeline Canberra
Lifestream Christian Fellowship
Little Oak Sanctuary
Lone Fathers Association Inc
Marymead
Menslink
Mental Health Community Coalition ACT
Mental Health Foundation ACT
Mental Illness Education ACT (MIEACT)
Meridian
Morshead Home For Veterans And Other
Aged Persons
Multicultural Communities Council of Illawarra
Incorporated
Museum of Australian Democracy at Old
Parliament House
Narrabundah Early Childhood School
National Arboretum Canberra
National Capital Authority
National Folk Festival
National Gallery of Australia
National Library of Australia
National Multicultural Festival
National Museum of Australia
Nationsheart Christian Community
Navitas English AMEP ACT
North Belconnen Day Centre
Northside Community Service
Outward Bound Australia
Ozhhelp
Palliative Care ACT
Parentline ACT
Parkinson's ACT
Pedal Power
Pegasus RDA
Perinatal Wellbeing Centre
Print Handicapped Radio of ACT
Prisoners Aid ACT
Queanbeyan Multilingual Centre Inc
Questacon
Rise Above Capital Region Cancer Relief
Ronald McDonald House Charities ACT &
South East NSW
Roundabout Canberra
Royal National Capital Agricultural Society
RSI & Overuse Injury Association
RSL Woden Valley Sub Branch
RSPCA ACT
Safe Shelter ACT
Sanctuary Aus
Scene
Scouts Association of Australia, ACT Branch
Scullin Community Group
Sexual Health and Family Planning ACT
Sharing Places Inc
SHINE for Kids
SHOUT
Softball ACT
Soldier On
Soroptimist International, ACT and Monaro
SpringOUT Association Inc
St John Ambulance
St John's Care
St Vincent de Paul Society Canberra/Goulburn
TADACT
Ted Noffs Foundation
Tennis ACT
The Millhouse Ventures Limited
The Right Direction Australia
The Smith Family (ACT)
Toora Women Inc
Tuggeranong Arts Centre
Tuggeranong Community Council
UN Women Australia
UnitingCare Kippax
Unity College Australia
Urban Parks and Places Volunteering - TCCS
Veterans Film Festival
Victim Support ACT
Villaggio Sant Antonio
Warehouse Circus Inc
Warrigal
Wellways Australia Ltd
Woden Community Service
Women With Disabilities ACT
Woodlands and Wetlands Trust
Worldview Foundation
YMCA of Canberra
Young Neighbourhood Centre (Goodstart
Young)
YWCA of Canberra



“The Connections Program has literally been a lifesaver for me. Having a social connection; someone to sit down for a coffee and chat about things, means I not only have that social connection but it also gave me something to look forward to every few weeks. I always enjoyed catching up with my volunteer and have been able to attain some of my original goals during my time with the program. Ultimately for me, the Connections Program is about having that social time with someone and each volunteer has been well matched to me, so we always have lots in common to chat about.”

— Ronald Reagan, Connections Program Participant

Our Inclusive Programs

Inclusive Volunteering Program

Throughout this financial year we have continued to promote inclusion in volunteering through the Inclusive Volunteering Program, thanks to funding from the National Disability Insurance Agency. The Program assists people who are experiencing barriers to volunteering to find meaningful volunteering roles and works with organisations to help improve inclusive practices. In the 2019-20 financial year, 138 people were referred as possible candidates for the Program. Of those, 96 participants were recommended to Volunteer Involving Organisations and 53 were successfully placed in a volunteering role.

The Inclusive Volunteering Program team developed and delivered the Inclusive Volunteering for Organisations Workshop, focused on understanding the challenges faced by people with barriers and exploring how these barriers can be reduced or removed. The Inclusive Volunteering Program concluded on 30 June 2020 at the conclusion of the funding contract.

Connections Program

Throughout 2019-20, VolunteeringACT continued to run the community mental health program, Connections. The Connections Program matches people who are socially isolated with a trained friendship volunteer. Program participants may be experiencing social isolation due to a variety of reasons including being on a mental health recovery journey. Volunteers accompany participants as they make new connections with the community, reducing their social isolation.

Thanks to funding from the Office for Women, Connections supported 12 women in the community who were experiencing loneliness, social isolation and/or psychological distress. Funding from the Chief Minister's Charitable Fund supported the connection of ten young people (18-30) with volunteer friendship mentors, while funding from the Snow Foundation will continue until 2021 supporting a total of 30 participants to re-engage with their communities and reduce their social isolation through the support of a volunteer.

Inclusive Volunteering Program – Pathways to Employment

In late March 2020, VolunteeringACT received funding from the National Disability Insurance Agency for a new, three-year Inclusive Volunteering Pathways to Employment Program, which is being delivered in partnership with the Centre for Volunteering and Volunteering Tasmania. The redesigned Program focuses on supporting people living with a disability or on a mental health recovery journey to find a volunteering role that helps build their capability to undertake paid employment. Support and training will be offered to Volunteer Involving Organisations to assist them with fostering an inclusive culture that embraces people with a disability.

Community Info Hub

Community Info Hub Launch

Our newly branded Community Info Hub, encompassing in-person, over the phone, and online channels, was successfully launched in 2019. The Community Info Hub actively promotes community engagement and inclusive participation. Over the year, 2,614 people visited the Community Info Hub to seek information on services, programs and events in the Canberra region.

Community Directory

Over the year the ACT Community Directory was viewed over 190,000 times, a 12 percent increase on the previous year. The Directory continues to be a valuable repository of information about community services, programs and events throughout the Canberra region. Especially during the early months of the COVID-19 pandemic, social media activity was increased to promote the Directory; organisations were supported to update their listings; and new organisations were encouraged to create a listing. The Directory now lists 3,037 services being delivered by 1,710 organisations.

Community Diary

The ACT Community Diary is an events calendar where members of the public can browse meetings, workshops, training sessions and events from the organisations listed in the Directory. The Diary also draws information from two event databases, giving tourists and locals up-to-date and relevant information on events in the Canberra region.

Info Guides

During the first few months of the COVID-19 pandemic, VolunteeringACT's Info Guides, which provide up-to-date information on the most searched for information, were updated weekly. The most accessed guides were combined to create the Free Meal, Emergency Relief and Accommodation Service Updates.

Access My Community App

The Access My Community smartphone app is a mobile version of the Directory. Available for download on both iOS and Android devices, the app includes points of interest in addition to the information found in the Directory and Diary. VolunteeringACT ran an awareness campaign via social media to promote the services of the Community Info Hub and increase downloading of the App.

2,614 visits to the
Community Info Hub

3,037 services listed in
the Community Directory

7,077
Volunteering Referrals





190,000+
ACT Community
Directory views

Tax Help Program

This year VolunteeringACT continued its partnership with the Australian Taxation Office to provide free tax help to low income earners in the community. Eligible persons made appointments to attend our Community Info Hub to complete their tax returns. VolunteeringACT thanks the Tax Help volunteers who provided these free appointments.

Education and Training

VolunteeringACT continued to deliver Essentials for Volunteer Managers training, Introduction to Volunteering training, and Directory Essentials training before face to face training was paused in March 2020. In response to COVID-19 VolunteeringACT delivered training online where possible. This included the creation of new online training modules delivered to Managers of Volunteers on topics regarding volunteer involvement during a pandemic.

VolunteeringACT commenced work on the adaptation of the Community Directory and Diary training to a series of pre-recorded videos hosted on our YouTube channel. This move to virtual training (both live and pre-recorded) has improved accessibility, and makes training available to a wider audience.



ask us anything

Events

2019 Volunteering Expo

The 2019 Volunteering Expo was held on Saturday 26 October 2019 to promote volunteering to the ACT community. The event was attended by 1,200 people and over 40 exhibiting Volunteer Involving Organisations. The number of attendees increased by 50 per cent in 2019 compared with the previous year. In 2019, the Volunteering Expo was moved to a Saturday and changed location to the Canberra Bus Depot building in Kingston. These changes sought to make the Expo more accessible for all Canberrans. An attendee survey found that 90 per cent of attendees found a volunteering role through the Expo.. Feedback from exhibiting organisations identified that there was a high level of satisfaction in their involvement in the Volunteering Expo.



International Volunteer Managers Day Morning Tea

VolunteeringACT hosted the inaugural Volunteer Manager of the Year Award ceremony on International Volunteer Managers Day (5 November 2019). Managers of Volunteers from across the region were invited to a special morning tea, followed by the Award Ceremony. The 2019 Volunteer Manager of the Year was awarded to Lauren Brown from the National Arboretum Canberra. For the past three years, Lauren streamlined many of the volunteer activities at the National Arboretum Canberra, and was the sole point of contact for over 200 volunteers. The impetus for the Award was to recognise the pivotal role Managers of Volunteers play in enabling volunteering in the Canberra region. VolunteeringACT recognises volunteer management as a profession and this Award underscores the importance of having a person dedicated to volunteering operations in an organisation.

International Volunteer Day Business Breakfast

VolunteeringACT hosted its 2019 International Volunteer Day Business Breakfast in collaboration with the ACT Government. The topic of the breakfast was Corporate Volunteering and enabled ACT Government employees to network with Volunteer Involving Organisations. A total of 63 people attended the event.

National Volunteer Week 2020

National Volunteer Week was restructured in 2020 and held in an online format. National Volunteer Week is Australia's annual celebration to acknowledge the generous contribution of our nation's volunteers. National Volunteer Week took place from 18 - 24 May 2020 with the theme *Changing Communities. Changing Lives*. This year, Volunteering Australia lead a national campaign called #WaveForVolunteers. The premise of the campaign was to show appreciation for all volunteers through photos and videos of people waving with a smiley face drawn on their hands. These photos and videos were shared via social media. VolunteeringACT actively participated in this initiative through staff taking and sharing photos and via our social media pages. Each day of National Volunteer Week, VolunteeringACT hosted or broadcasted a digital event that anyone could attend online.

2020 Volunteering Awards, Canberra Region

The Volunteering Awards is a dedicated event to recognise the outstanding contribution of volunteers in the Canberra region. Nominations were opened on 21 February 2020 with the event planned to be held during National Volunteer Week in May. However, due to restrictions on gatherings and uncertainties around how and when restrictions might ease, VolunteeringACT made the decision to postpone the event to later in the year and to hold it as a virtual event. As a result, we were able to extend the nomination period to encourage more nominations. The 2020 Volunteering Awards received 96 nominations and the virtual event was held in September 2020.

CEO Series

Following the move to remote work as a result of COVID-19, VolunteeringACT moved to support members in new ways. Member CEOs were invited to a new CEO Series of virtual meetings and webinars, creating a new online community of practice for not-for-profit leaders to share to share news and ideas, and build networks and solutions. Two CEO Series events were held before 30 June 2020.

Events and Training Hub

In December 2019, VolunteeringACT received funding from the Australian Government Stronger Communities Programme to undertake works to fit out a new Events and Training Hub. The rental cost of Level 3 of 202 City Walk was donated by the Canberra Labor Club Group and VolunteeringACT sourced half of the refurbishment costs. Refurbishment commenced in 2019, but was halted by COVID-19. The refurbishment was completed in August 2020.

Policy and Advocacy

VolunteeringACT proactively collaborates with a diverse range of stakeholders to inform strategic priorities. In 2019-20, VolunteeringACT advocated to elected representatives, including:

- To the ACT Government on a 2020-21 Pre-Budget Submission
- A proposal to the ACT Minister for Mental Health for a new volunteering program
- To the ACT Minister for Community Services regarding benefits of supporting volunteering
- To the ACT Chief Minister and ACT Minister for Community Services on COVID-19 impacts and insurance issues
- To the ACT Chief Minister and ACT Minister for Community Services recommending changes to activations of Functional Community Partners of the Social Recovery Committee
- To the Australian Minister for Health and the ACT Minister for Mental Health regarding funding for the Connections Program

Additionally, VolunteeringACT partnered with Volunteering Australia and the State and Territory Peak Bodies for Volunteering on two national COVID-19 position papers:

- COVID-19 Position Paper No. 1: Volunteering and National Policy Settings
- COVID-19 Position Paper No. 2: Safeguarding Volunteers and Volunteer Involving Organisations

Membership

VolunteeringACT values the continued support of our Members and strives to offer benefits that enhance volunteering in the Canberra community. During 2019-20, VolunteeringACT saw unprecedented crises occur which changed the way we support our Members. While our environment changed, we provided support to our Members in a digital format through our usual suite of membership benefits. We also invested in

Representation

VolunteeringACT is represented on the following committees, forums, groups and taskforces:

- ACTCOSS CEO Forum
- ACTCOSS Community Leaders Forum
- Canberra Business Chamber Kindred Member Meetings
- IMPACT2030 Council of Australia
- Industry Strategy Steering Group
- Joint Community Government Reference Group
- National Volunteering Network
- Stronger Communities Grant Panel

VolunteeringACT participated in the following consultations, roundtables and workshops to advocate for the importance of volunteers and volunteering to the Canberra community:

- ACT Government Wellbeing Indicators Consultations
- ACT Women's Summit
- Age Friendly City Plan Consultation
- Review of the ACT Digital Strategy
- Strengthening Partnerships - Commissioning for Social Impact Consultations

new online initiatives to ensure individuals and organisations were supported during the disruption of face-to-face volunteering. In light of the significant economic ramifications of COVID-19, the Board of Directors of VolunteeringACT decided to offer half price membership for the 2020-21 year as a way of assisting Members through a difficult period. At the close of the financial year, we were actively supporting 194 Members.

Volunteering Support and Referrals

VolunteeringACT facilitated 7,077 online volunteering referrals. Volunteers at the Community Info Hub also facilitated 222 face-to-face and telephone referrals, resulting in a total of 7,299 volunteering referrals during the year. Volunteering referrals dropped during COVID-19 when many volunteering programs were suspended. A survey of VolunteeringACT members in April 2020 revealed that more than 70 per cent of organisations had to stand down their volunteers as a result of COVID-19.

7,077 online
volunteering referrals

222 face-to-face &
telephone referrals

194 Members



Corporate Volunteering Australian Defence Force Academy

In September 2019, VolunteeringACT partnered with the Australian Defence Force Academy (ADFA) to deliver the Weary Dunlop Activity. The Weary Dunlop Activity aimed to build the capacity of Training Officers in the areas of empathy, community engagement and confidence, whilst also providing the opportunity for Training Officers to support the local community and build goodwill. The Activity involved 260 Training Officers completing a 24-hour block of volunteering, which consisted of three volunteering projects with a range of Volunteer Involving Organisations in the wider Canberra region.

The 2019 Weary Dunlop Activity proved highly successful and delivered on the objectives of all stakeholders involved. Training Officers self-identified an improvement in their ability to show and feel empathy, in their ability to engage with others and in their levels of confidence. Similarly, feedback from participating Volunteer Involving Organisations demonstrated the involvement of Training Officers in volunteering activities across the Canberra region delivered value and impact.

Emergency Volunteering

VolunteeringACT holds responsibility under the ACT Community Recovery Plan to coordinate spontaneous volunteers. Despite VolunteeringACT not being formally activated by the ACT Government during the bushfire emergency, we took the opportunity to support three organisations in urgent need of volunteers to support disaster recovery. These volunteers supported the community following the bushfires on the South Coast of NSW and the coronavirus pandemic. There are over 1400 Canberrans registered in the Emergency Volunteering database.

Website and Social Media

As part of the rebranding to VolunteeringACT, a new website was launched in October 2019, combining the functions of the two previous websites and a database into a format that is easy to navigate. User journeys helped improve navigation to corporate information, volunteering tools and resources, volunteering vacancies and the Community Directory and Diary. The new website has seen new users increase by 8,242.

VolunteeringACT social media followers increased across all platforms all platforms over the year:

- Facebook followers increased from 2,832 to 3,274 (increase of 16 per cent)
- Twitter followers increased from 1,857 to 1,902 (increase of 2 per cent)
- Instagram followers increased from 1,002 to 1,095 (increase of 9 per cent)
- LinkedIn Connections increased from 144 to 193 (increase of 34 per cent)



3,274
Followers



1,902
Followers



1,095
Followers



193 Followers

COVID-19

In February 2020, the spread of a new coronavirus was showing early signs of impacting communities, governments and businesses around the world. On 11 March 2020, COVID-19 had been declared a global pandemic. On 17 March 2020, VolunteeringACT suspended face-to-face service delivery and staff moved to remote work. The VolunteeringACT Board met monthly from March until June, and business continuity and risk management procedures were implemented, including the establishment of a Crisis Response Team and scenario planning. VolunteeringACT was able to continue to support Members, keep funding partners informed, extend staff contracts, and keep all programs operating, albeit in a different format. Unfortunately, the 2020 Volunteering Awards, which were scheduled for May needed to be postponed, and were held in September in a virtual format.

VolunteeringACT acknowledges the support of our Partners



Australian Government



CANBERRA
CENTRE



Canberra Weekly



for purpose.



Financial Review

VolunteeringACT achieved a positive financial outcome for the 2019/20 financial year with a surplus of \$69,707. Strong core funding and Federal Government COVID-19 stimulus measures meant we were able to deliver all programs, make a significant investment in projects that will benefit the future of the organisation and still finish the year with strong reserves.

When looking at the financial results it is important to note that new accounting standards were adopted during the year which impacted reporting. The most significant of these is AASB 16 which requires operating leases to be recognised on the balance sheet. This accounts for the significant increase in Property, Plant & Equipment and the take up of Other Financial Liabilities. Expenses relating to the lease are now recognised as depreciation and interest and are not reported as occupancy costs.

As we move into 2020/21 the financial outlook for VolunteeringACT remains very positive. In addition to core funding we have been successful in securing a number of new grants thereby reducing any reliance on Government subsidies. We are fortunate to not be reliant on donation income therefore a reduction in donations does not pose a financial risk. In addition, the lease on our office space, which is provided as an in-kind donation is secure.

Thank you to the members of our Finance and Audit Committee

For complete financial statements visit volunteeringact.org.au

Volunteering and Contact ACT Limited

Statement of Financial Position as at 30 June 2020

	2020	2019
	\$	\$
ASSETS		
Cash and cash equivalents	2,578,437	1,004,672
Trade and other receivables	99,203	30,693
Other assets	8,836	15,474
TOTAL CURRENT ASSETS	2,686,476	1,050,839
Property, plant and equipment	791,582	10,466
TOTAL NON-CURRENT ASSETS	791,582	10,466
TOTAL ASSETS	3,478,058	1,061,305
LIABILITIES		
Trade and other payables	304,416	48,455
Employee benefits	60,603	51,431
Other financial liabilities	1,407,187	207,874
TOTAL CURRENT LIABILITIES	1,772,206	307,760
Other financial liabilities	882,600	-
TOTAL NON-CURRENT LIABILITIES	882,600	-
TOTAL LIABILITIES	2,654,806	307,760
NET ASSETS	823,252	753,545
EQUITY		
Retained earnings	823,252	753,545
TOTAL EQUITY	823,252	753,545

Volunteering and Contact ACT Limited

Statement of Comprehensive Income

For the period ending 30 June 2020

	2020	2019
	\$	\$
Revenue and other income	1,792,848	1,527,202
Administration expenses	(105,130)	(119,912)
Bad debts	(100)	-
Conference and event expenses	(16,939)	(41,227)
Depreciation	(261,031)	(8,931)
Marketing expenses	(11,151)	(5,701)
Interest	(45,211)	-
Occupancy costs	(40,729)	(195,808)
Employee costs	(1,111,167)	(962,329)
Other expenses	(131,683)	(186,440)
Profit attributable to members of the entity	69,707	6,854
Other comprehensive income		
Total comprehensive income for the year	69,707	6,854



VolunteeringACT Office

Level 2, 202 City Walk, Civic 2601
PO Box 128, Civic Square, ACT 2601
p 02 6251 4060

Community Info Hub

Griffin Centre, 20 Genge Street,
Canberra 2601
p 02 6248 7988

e info@volunteeringact.org.au

www.volunteeringact.org.au

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