



VolunteeringACT Strategic Plan 2024 – 2027

About us

VolunteeringACT is the peak body for volunteering and provides community information services in the Canberra region.

We also deliver programs for people experiencing disadvantage and isolation, people with disabilities, and people needing support for mental wellness.

Purpose

We are the peak body for volunteers and volunteering in the Canberra Region.

We deliver inclusive services and information that connect people with their community and enables participation. We lead the design and delivery of high quality, safe, ethical and sustainable volunteering.

Our strategic objectives

- **Strategic objective 1: Advocacy**
Promote volunteering through focused policy, advocacy, communication, and collaboration to showcase real impacts and cultivate a culture that values and encourages volunteerism.
- **Strategic objective 2: Capacity building**
Empower volunteer-involving organisations to develop and sustain best practices in volunteering through capacity building, collaboration, and enhancing capabilities.
- **Strategic objective 3: Inclusive services**
Provide inclusive services that actively identify, challenge, and eliminate barriers to participation in volunteering and the community.
- **Strategic objective 4: Organisational effectiveness**
Enhance organisational sustainability and preparedness through effective strategic planning, financial management, operational efficiency and governance effectiveness.