

# **Food Relief Services Guide**

\*Information in this guide is current as of 9 July 2025\*

## **St Vincent De Paul Emergency Assistance Line**

#### **Phone:** 13 18 12

May provide emergency relief with food assistance, clothing, furniture, budget support, assistance with utility bills, prescriptions, or back to school costs. When you call the Helpline, you will be directed to a St Vincent de Paul support service in your vicinity.

## **Drop In Centres**

#### **Blue Door**

Phone: (02) 6234 7391

Location: 23 Quick Street, Campbell (in Ainslie Village; access via Hayley Street). Email: <u>bluedoor@vinnies-cg.org.au</u>

**Website:** <u>https://www.vinnies.org.au/act-surrounds/find-help/food-housing-</u> <u>clothing-act-surrounds/blue-door-drop-in-centre</u>

#### **Operating hours:**

Coffee: Mon-Fri 8am-1:30pm

Hot meal: Mon-Fri 12pm

Drop-in centre that provides support including free nutritious takeaway meals, clothing, and furniture vouchers. Can also do clothing vouchers, and assist with furniture bedding, etc., and advocacy and referrals.

#### **Early Morning Centre**

Phone: (02) 6247 5041 Location: Uniting Church, 69 Northbourne Ave, Canberra City Email: emcadmin@canberracityuca.org.au Website: https://www.emc.org.au

#### **Operating hours:**

Breakfast: Mon-Fri 7:30am-8:30am Community hub: Mon-Fri 9am-2pm; Sat & Sun 9am-1pm Free dine in or takeaway meals Monday and Wednesday at 12pm for people experiencing, or at risk of, homelessness.

Snacks available on other days including weekends, open/ unlimited access: tea, coffee, and food.





Showers available weekdays 9am-2pm, open access with no limits on number of people.

Range of support services provide outreach from the centre.

# For a list of free meals and hot drinks, please see our Free Meals, Laundry and Shower Guide.

# **Food and Essential Goods Pantries**

Food Pantries are run by community organisations and groups to provide low cost and sometimes free groceries to people in need. Pantry contents are usually based on what has been donated and may include a variety of goods such as nonperishables, culturally appropriate foods, fruit, vegetables, cold goods, meat, bread, hygiene products, and other non-food daily necessities when available. Please note, most pantries are closed during public holidays; please contact the individual service for confirmation.

Walk-ins are accepted unless otherwise stated.

For more information, visit the Canberra Food Relief website and interactive map at <u>www.volunteeringact.org.au/food-relief-network/</u>

## **Foodbank Vouchers**

The following services can provide food vouchers. You may need to provide proof of identity: Migrant & Refugee Settlement Services (MARSS), phone: (02) 6248 8577; Salvation Army, phone: 1300 371 288; St John's Care, phone: (02) 6248 7771; St Vincent de Paul, phone: (02) 6282 2722; UnitingCare Kippax, phone: (02) 6254 1733.

**Food vouchers can be used at the following pantries:** Community Services #1 Food Pantry (Narrabundah), Holy Cross Tuckerbox (Hackett), The Food Pantry (Watson), Helping Hand Pantry (St Paul's Spence), HandUp Food Care (Canberra City Care Charnwood), the FoodHut Co-op (Belconnen), Lyons Food Corner (Lyons), Anglicare Food Fair (Queanbeyan). For more information about locations, please see service entry below.







## **Central Canberra**

The Junction Youth Health Service (for 12–25-year-olds) Phone: (02) 6232 2423

Location: 30 Scott's Crossing, Canberra City Email: junctioninfo@anglicare.com.au

Website: <a href="https://www.anglicare.com.au/services/youth-family/health/">https://www.anglicare.com.au/services/youth-family/health/</a> Operating hours: Mon-Fri 9:30am-5pm The Junction can provide emergency food relief for young people aged 12 to 25.

#### St John's Care (Parish Centre)

Phone: (02) 6248 7771 Location: 45 Constitution Avenue, Reid Email: admin@stjohnscare.org.au Website: https://www.stjohnscare.org.au Operating hours: Mon-Fri 9:30am-2pm

Provide emergency assistance in the form of food, fresh fruit and vegetables. Can also provide some clothing and bedding, prescription filling, bus fares and a limited amount of financial help to meet the basic requirements of people in need. Information and referral to a variety of services is also provided, including help to find the right agency or department to deal with a problem.

#### **Vinnies Roadhouse**

Phone: (02) 6234 7600

Location: Ground Floor, Griffin Centre, 20 Genge Street, Canberra City Email: <u>roadhouse@vinnies.org.au</u>

**Website:** <u>https://www.vinnies.org.au/act-surrounds/find-help/food-housing-</u> <u>clothing-act-surrounds/vinnies-roadhouse</u>

**Operating hours:** Mon, Thu, & Sat 4:30pm-5:30pm; Tue, Wed, & Sun 3:30pm-5:30pm; Fri 12pm-2pm

Free nutritious takeaway meals.

Wednesday and Saturday service provided by Hare Krishna (vegetarian); Friday service provided by Soup Kitchen.

OzHarvest groceries available during food service on Mondays, Thursdays, and Fridays.

Vinnies Street to Home available on Thursdays.







## Northside

**Communities at Work** 

**Phone:** (02) 6293 6500

**Location:** Gungahlin Community Centre, 47 Ernest Cavanagh Street, Gungahlin **Email:** <u>admin@commsatwork.org</u>

Website: https://www.commsatwork.org/

**Operating hours:** Mon 12:30pm-3pm; Tue-Fri 9:30am-11:30am & 12:30pm-3pm The community pantry can provide free and heavily discounted basic food, household, and personal care items for people struggling or experiencing hardship. The community pantry can be used in a range of ways:

- spend a small amount to buy food and access free items
- make a crisis support appointment and receive a food voucher to use in the pantry for free
- use a FoodBank card given to you by another community organisation to access food in the pantry.

#### FoodHut Co-op

Phone: (02) 6253 1672

Location: NationsHeart Christian Community, 27 Rae Street, Belconnen Email: office@nationsheart.com.au

Website: https://www.nationsheart.com.au/community.html

**Operating hours:** Tue 4pm -5:45pm, during school term dates

Email or phone ordering available for current food pantry members.

A contribution of \$1.75 per kg is requested for some goods in order to cover service costs. A yearly membership of \$2 is charged to cover administration costs. For crisis support send email or call office and leave a message, and staff will return call (see our Emergency & Crisis Support guide for more information).

#### HandUp Food – Canberra City Care

Phone: (02) 6196 8630 Location: Canberra City Care, 20 Cartwright Street, Charnwood Email: reception@canberracitycare.org

Website: <a href="https://canberracitycare.org/handup-food/">https://canberracitycare.org/handup-food/</a>

Operating hours: Mon-Fri 10am-3pm

Free membership: simply walk in during normal opening hours and fill in an application form in person.





#### **Holy Cross Tuckerbox**

Phone: 0413 751 502

**Location:** Holy Cross Anglican Church, Corner of Antill Street and Phillip Avenue, Hackett

Email: <a href="mailto:tuckerbox@holycrosshackett.org.au">tuckerbox@holycrosshackett.org.au</a>

**Contact form:** <u>https://www.holycrosshackett.org.au/contact</u> (at the end of the page)

Website: <a href="https://www.holycrosshackett.org.au/pages/tuckerbox">https://www.holycrosshackett.org.au/pages/tuckerbox</a>

**Operating hours:** Sat 1pm-4pm (entry numbers and registration commencing at 12:30pm)

Access to the food pantry requires an annual registration fee of \$2 per family.

#### **Mustard Seed Uniting Food Pantry**

Phone: (02) 6242 5001; (02) 6242 0515

**Location:** Gungahlin Uniting Church and Community Centre, 108 The Valley Avenue, Gungahlin

Email: office@gungahlinuniting.org

Website: <a href="https://www.gungahlinuniting.org/?page\_id=1354">https://www.gungahlinuniting.org/?page\_id=1354</a>

**Operating hours:** Thu 11am-1pm & 6pm-7pm

Available to anyone in need or on a low income.

A one-off membership fee of \$1 is required.

Affordable grocery items available, including toiletries and cleaning products. Free fruit, vegetables, and bread. Self-serve.

#### **The Pantry**

Phone: 0435 637 876

**Location:** Youth with a Mission, 76 Federal Highway, Corner Zelling Street, Watson **Email:** <u>info@ywamcanberra.org</u>

Website: https://www.ywamcanberra.com/

**Operating hours:** Thu 10am-3pm

Access to food pantry requires a membership, which costs \$2 per year. Talk with the service about joining The Pantry.

UCX Food Pantry (for all UC Students on and off campus)

Phone: 0458 712 214
Location: UC Hub, 1 Kirinari Street, Bruce
Email: foodpantry@canberra.edu.au
Website: https://ucx.canberra.edu.au/initiatives/ucx-food-pantry.html
Operating hours: Tue & Thu 11am-1pm; Wed 4pm-6pm. During the semester.





Free breakfast: Tue 8am-10am, at UCX Student Lounge

Low sensory hour: Tue 1pm-2pm, access to students who may have sensory needs Must be a student at the University of Canberra and show student card. Walk-ins accepted.

#### UnitingCare Kippax

Phone: (02) 6254 1733

**Location:** Kippax Uniting Church, Corner of Luke Street and Hardwick Crescent, Holt

Email: info@kippax.org.au

Website: https://kippax.org.au/emergency-relief/

**Operating hours:** Mon-Fri 9am-4:30pm (excluding public holidays) Walk-in assistance available for short-term emergency material and financial aid. The service provides food and hygiene hampers and, subject to availability and resources, can also provide grocery vouchers, school uniform assistance, winter clothing assistance, and prescription assistance through partner pharmacies.

## Southside

#### **Arawang Emergency Relief**

Phone: 0491 605 086

**Location:** Corner of Marconi Crescent and Kett Street, Kambah (entry via Kett Street)

Email: Arawang.Hub@anglicare.com.au

**Website:** <u>https://www.anglicare.com.au/services/mission-community-</u> engagement/arawang-emergency-relief-hub/

**Operating hours:** Mon 9:30am-12:30pm (closed public holidays) Can provide crisis support in the form of food and toiletries as well as information and referrals to other services. No appointment is needed. Access is limited to once per month.

#### **Communities at Work**

Phone: (02) 6293 6500

Location: Tuggeranong Community Centre, 245 Cowlishaw Street, Greenway Email: <u>admin@commsatwork.org</u>

Website: https://www.commsatwork.org/

**Operating hours:** Mon 12:30pm-3pm; Tue-Fri 9:30am-11:30am & 12:30pm-3pm The community pantry can provide free and heavily discounted basic food, household, and personal care items to people struggling or experiencing hardship.

The community pantry can be used in a range of ways:

• spend a small amount to buy food and access free items





- make a crisis support appointment and receive a food voucher to use in the pantry for free
- use a FoodBank card given to you by another community organisation to access food in the pantry.

#### Care Hub – Capital Edge Church

Phone: (02) 6231 4447
Location: 16-32 Grattan Court, Wanniassa
Contact form: <a href="https://www.capitaledgechurch.com/tuggeranong">https://www.capitaledgechurch.com/tuggeranong</a> (at the end of the page)
Website: <a href="https://www.capitaledgechurch.com/carehub">https://www.capitaledgechurch.com/tuggeranong</a> (at the end of the page)
Website: <a href="https://www.capitaledgechurch.com/carehub">https://www.capitaledgechurch.com/tuggeranong</a> (at the end of the page)
Website: <a href="https://www.capitaledgechurch.com/carehub">https://www.capitaledgechurch.com/carehub</a>
Operating hours: Tue & Wed 10am-4pm

#### **Community Services #1 Food Pantry**

Phone: 1800 960 938; (02) 6126 4700 Location: 63 Boolimba Cresent, Narrabundah Email: reception@communityservices1.org Contact form: https://communityservices1.org/contact-us/ Website: https://communityservices1.org/the-food-pantry/ Operating hours: Wed-Fri 10am-4pm To access the Food Pantry, make an appointment by calling 1800 960 938.

#### Lanyon Food Hub – YWCA

**Phone:** (02) 6185 2090

**Location:** Mura Lanyon Youth and Community Centre, 22 Sidney Nolan Street, Conder

Email: <u>mlycc.manager@ywca-canberra.org.au</u>

Website: https://ywca-canberra.org.au/community-service/food-hub/

#### **Operating hours:** Mon-Fri 9am-4:30pm

Call ahead if needing access outside these times, and the service will make arrangements to the best of their ability.

The Food Hub includes a pantry-style system with a mixture of non-perishable, fresh produce, refrigerated, and frozen items.

#### Lanyon Pantry – Gordon Community Centre Phone: (02) 6284 7003

Location: Gordon Community Centre, 110 Lewis Luxton Avenue, Gordon Email: gordon@anglicare.com.au Website: https://www.anglicare.com.au/services/mission-communityengagement/gordon/





#### Operating hours: Tue, Wed, & Fri 10am-3pm

Emergency food relief and personal care items are available to assist people experiencing hardship. No health care card or pension card required. Access to the Pantry is limited to a maximum of one visit per month.

#### **The Little Pantry**

Phone: (02) 6282 2644

**Location:** Woden Community Hub, Westfield Woden, Office Suite 003 (near Commonwealth Bank), Keltie Street, Phillip

Email: info@wcs.org.au

Website: <u>https://www.wcs.org.au/services/community-services/the-little-pantry/</u> Operating hours: Mon-Fri 9am-5pm

People visiting the service can receive an emergency pack with a small number of non-perishable foods and personal items.

Walk-in service runs every Thursday from 2pm to 4pm, where you can self-serve and pick out items that you need.

#### Lyons Food Corner

Phone: (02) 6282 1502 Location: Lyons Church of Christ, 2 Marrawah Street, Lyons Email: <u>admin@lyons.org.au</u> Website: https://lyons.org.au/food-corner/

**Operating hours:** Mon 1:30pm-2:30pm (except during school holidays)

Annual membership to access the food pantry is \$2. Members are then able to access a range of grocery items at minimal to no cost.

#### **The Pantry**

Phone: (02) 6296 7701 Location: Awaken Church, 490 Sulwood Drive, Kambah Email: info.canberra@awakenchurch.life Website: https://awakenchurch.life/missions Facebook: https://www.facebook.com/thepantryCBRS Operating hours: Wed 9:30am-11:30am

The service provides grocery items at substantially reduced prices to assist people experiencing financial hardship. No concession card needed.

## Queanbeyan

#### Food Fair at Anglicare Retail

**Phone:** (02) 6232 9272 **Location:** 170 Crawford Street, Queanbeyan





**Contact form:** <u>https://www.anglicare.com.au/services/housing-crisis-</u> <u>support/emergency-food-relief/</u> (at the end of the page) **Website:** <u>https://www.anglicare.com.au/services/housing-crisis-</u> support/emergency-food-relief/

Operating hours: Tue-Fri 10:30am-4pm

Food Fair memberships are available with a small sign-up fee, and applicants must have a Centrelink card, a Health Care Card, or a proven low income.

## Yass

#### **Yass Vine Community FoodCare**

Phone: (02) 6226 1444 Location: 66 Lead Street, Yass Email: <u>vinecommunityfoodcare@gmail.com</u> Website: <u>https://www.yassvinechurch.com.au/yvc\_23/?page\_id=30</u>

Operating hours: Thu 10am-5pm

Anyone with a Centrelink concession card or who just needs help are welcome to join. Access to the food pantry is via membership of \$2 per year.

## **Culturally Sensitive Crisis and Food Services for Migrant and Refugee People**

#### HelpingACT – Food Relief Service

Phone: 0481 614 357 Location: 14 Daniels Street, Franklin Email: <u>contact@helpingact.org</u> Website: https://www.helpingact.org/help

**Operating hours:** On request

Submit a request using the Request for Help Form (at the end of the page: <u>https://www.helpingact.org/help</u>), and the service will contact you to arrange a time when the food can be collected.

Urgent food needs may be addressed by visiting the following pantries: Dignity and Desire women and Baby Street Pantry (37 Jabanungga Avenue, Ngunnawal); Ainslie Community Pantry (located in a disused bus stop on Majura Road near Dickson College); Ngunnawal Street Pantries (22 Bullala Court, Ngunnawal).





#### MARSS Australia Inc – Migrant and Refugee Settlement Services

Phone: (02) 6248 8577

**Location:** Theo Notaras Multicultural Centre, Level 2, 180 London Circuit, Canberra City

Email: info@marss.org.au

Contact form: <a href="https://marss.org.au/contact-us/">https://marss.org.au/contact-us/</a>

Website: <u>https://marss.org.au/</u>

**Operating hours:** Mon-Fri 9am-5pm

Emergency relief for individuals and families experiencing financial stress, for migrant, refugee, and other people who arrived in Australia less than 5 years ago. Support is available in the form of supermarket vouchers and culturally appropriate food hampers. MARSS can also assist with other forms of emergency relief, including bills.

#### **Multicultural Hub Canberra**

Phone: (02) 6100 4611

**Location:** Theo Notaras Multicultural Centre, Level 2, 180 London Circuit, Canberra City

Email: info@mhub.org.au

Website: https://mhub.org.au

**Operating hours:** Mon-Fri 9am-5pm

Provides services to support migrants, refugees, and asylum seekers.

Contact us to find out more about these and other community services in the Canberra Region.







Contact us today to

- · Find out more about these and other community services in the Canberra region.
- Add or update your services in our info guides.



Email info@volunteeringact.org.au





Website



10am - 4pm



Location

Ground floor, Griffin Centre, Genge Street, Canberra City, ACT 2601



