

2026 VOLUNTEER LEADERS SEMINAR

Thursday 5 November 2026

Ann Harding Conference Centre, University of Canberra

Masterclass on Volunteer Involvement Cycle

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| 9:00am | Registration open and coffee |
| 9:30am | Acknowledgement of Country and outline of day |
| 9:50am | Introduction to Volunteer Involvement Cycle |
| 10:30am | Celebrating volunteering program successes |
| 10:50am | What great volunteer programs do differently |
| 11:10am | Morning tea |
| 11:20am | Future focus: continuous improvement planning |
| 11:50am | Commitment, celebration and closing |
| 12:15pm | 2026 Volunteer Manager of the Year Awards presentation ceremony |
| 1:15pm | Lunch |
| 2:30pm | <i>ACT Public Service Whole of Government Volunteer Manager Network meeting (run by ACT Government)</i> |



VolunteeringACT Volunteer Leaders Seminar

Thursday 5 November 2026 | 9:00am - 2:15pm
UC Ann Harding Conference Centre

9:00am - 9:30am	Registration and coffee
9:30am - 9:50am	Acknowledgement of Country and introduction This session will outline the purpose of the day, recognising the contribution of volunteer managers and the theme of Legacy and Leadership: Honouring the Past, Present and Future.
9:50am - 10:30am	Masterclass begins: Volunteer Involvement Cycle overview The masterclass will begin by looking at stages of cycle: Prepare, Recruit, Support and Evaluate, as well as a reflection on the strengths and weaknesses of participants' organisations.
10:30am - 10:50am	Celebrating volunteer program successes Participants will complete the Volunteer Program Successes activity, individual reflection and small-group discussion on achievements, lessons learned and ways to celebrate success.
10:50am - 11:10am	What great volunteer programs do differently This session will share leading practices across each stage of the cycle. Individual reflection will identify improvement ideas that participants could adopt in their own organisations.
11:10am - 11:20am	Morning tea break

11:20am - 11:50pm

Masterclass continues: Future focus - continuous improvement planning

Using the 12-month action planning template, participants will identify improvement priorities across Prepare, Recruit, Support and Evaluate.

11:50am - 12:15pm

Commitment, celebration and closing reflections

This facilitated plenary reflection will focus on achievements, future focus and personal commitments including immediate actions. It will include a celebration of the impact of volunteer managers, encourage ongoing peer connection and conclude with recognition activities.

12:15pm - 1:15pm

2026 Volunteer Manager of the Year Awards ceremony

Presentation of the 2026 winners of VolunteeringACT's Volunteer Manager of the Year Awards

1:15pm - 2:15pm

Lunch break

2:15pm - 2:30pm

Farewell to community sector partners and awards ceremony guests

2:30pm - 4:30pm

ACT Public Service Whole of Government Volunteer Manager Network meeting

ACT Government colleagues to facilitate

