2026 VOLUNTEER LEADERS SEMINAR

Thursday 5 November 2026
Ann Harding Conference Centre, University of Canberra

Masterclass on Volunteer Involvement Cycle

9:00am	Registration open and coffee
9:30am	Acknowledgement of Country and outline of day
9:50am	Introduction to Volunteer Involvement Cycle
10:30am	Celebrating volunteering program successes
10:50am	What great volunteer programs do differently
11:10am	**Morning tea**
11:20am	Future focus: continuous improvement planning
11:50am	Commitment, celebration and closing
12:15pm	**2026 Volunteer Manager of the Year Awards presentation ceremony**
1:15pm	**Lunch**
2:00pm	Event concludes

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VolunteeringACT Volunteer Leaders Seminar

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9:00am - 9:30am	**Registration and coffee**
9:30am - 9:50am	**Acknowledgement of Country and introduction** This session will outline the purpose of the day, recognising the contribution of volunteer managers and the theme of Legacy and Leadership: Honouring the Past, Present and Future.
9:50am – 10:30am	**Masterclass begins: Volunteer Involvement Cycle overview** The masterclass will begin by looking at stages of cycle: Prepare, Recruit, Support and Evaluate, as well as a reflection on the strengths and weaknesses of participants' organisations.
10:30am - 10:50am	**Celebrating volunteer program successes** Participants will complete the Volunteer Program Successes activity, individual reflection and small-group discussion on achievements, lessons learned and ways to celebrate success.
10:50am - 11:10am	**What great volunteer programs do differently** This session will share leading practices across each stage of the cycle. Individual reflection will identify improvement ideas that participants could adopt in their own organisations.
11:10am - 11:20am	**Morning tea break**
11:20am - 11:50pm	**Masterclass continues: Future focus - continuous improvement planning** Using the 12-month action planning template, participants will identify improvement priorities across Prepare, Recruit, Support and Evaluate.
11:50am - 12:15pm	**Commitment, celebration and closing reflections** This facilitated plenary reflection will focus on achievements, future focus and personal commitments including immediate actions. It will include a celebration of the impact of volunteer managers, encourage ongoing peer connection and conclude with recognition activities.
12:15pm - 1:15pm	**2026 Volunteer Manager of the Year Awards ceremony** Presentation of the 2026 winners of VolunteeringACT's Volunteer Manager of the Year Awards
1:15pm - 2:00pm	**Lunch**
2:00pm	**Event concludes**

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